

Access – Visitors with Visual Impairments

Blue Badge Parking

We have 23 widened spaces that are designated accessible parking spaces. For visitors requiring accessible parking, but who are not in possession of a blue badge, please contact us in advance of your visit info@spacecentre.co.uk or speak to a member of staff upon arrival.

Parking for the day costs £4. Payment can be made via debit/credit card at machines located in the main car park (please note, we do not accept Amex). You can also pay for your parking at the main ticketing desk.

Assistance dogs

We fully appreciate that you may require the support of an assistance dog and we are always happy to admit appropriately trained assistance dogs.

Please bring with you Assistance Dogs UK (ADUK), Assistance Dogs International (ADI) or the International Guide Dog Federation (IGDF) identification book. Dogs should wear the appropriate tabards or harness, and be kept under control throughout your visit.

If your assistance dog is not registered with ADI, ADUK or IGDF, we reserve the right to deny entry to your dog if it does not appear to our staff to have been appropriately trained. This is for the safety of other visitors.

Assistive Services

Large print information is available on request. This includes a copy of the guidebook and a transcript of the current show in our Planetarium.

A magnifying glass with a built-in LED light is also available to facilitate reading in the Planetarium and around the Centre.

Lighting around the main galleries is ambient and dim, in keeping with the theme of space. Many exhibits are highlighted with spotlights and most of the audio-visual displays are subtitled.

Talks and Touch Tours

Our Space Communications team host regular talks in the LIVE Space gallery, as well as daily science busking, which includes artefact handling sessions. To ensure this facility is available when you plan to visit, please contact our Bookings Team on 0116 258 2111 (Monday to Friday from 9am to 5pm).

Personal Assistants and Additional Support

Concessionary tickets are available to visitors with a disability; this includes a free annual pass when paying the full concessionary price. Essential carers and personal assistants receive free entry.

Proof of entitlement for a free carer ticket are required when collecting tickets (PIP, DLA, Carers Allowance, Blue Badge or similar are valid proof of entitlement).

If you have additional access needs, such as requirement for fast-track entry on bank holidays or special events, we strongly advise you speak to our team in advance of your visit to ensure you receive the best possible experience, by emailing info@spacecentre.co.uk