



FAQ's: After your visit

Q: How do we pay for the visit?

A: You can either pay on arrival by cash, card or cheque; or, if you prefer, we can invoice you for your visit after it has taken place. We will invoice you for the number of students and additional adults that you bring with you **on the day**, along with any additional activities in which you participate. You will then have 30 days to pay your invoice after your trip.

Q: Can I give you feedback after my visit has taken place?

A: The group organiser will receive an email shortly after the trip has taken place, with a website link for our feedback form. If you haven't received this email and would like to complete the feedback form, please click here: <https://forms.gle/ahiZr3RZEWENewjn7>

Q: Are there any follow-up activities that my class can complete?

A: For all downloadable learning resources, please visit: [Education | Resources \(spacecentre.co.uk\)](http://spacecentre.co.uk/education-resources)

Q: One of my students has lost/left something at the Centre, what do I do?

A: Any items brought into the National Space Centre are done so at your own risk. If you think someone has left something behind, please contact us on 0116-258-2111 and we can check our lost property to see if anything has been handed in.